

Wow The Guests Ltd

Terms and Conditions

Wow The Guests Ltd (us, we) provides its services to you "the client" "the wedding couple" "the hen party" "the parent" "you" subject to the following conditions.

PARTIES

Wow The Guests Ltd trading as wowtheguests.com ("the company")
77 Chapel St, Billericay, Essex, CM12 9LR

You and your party ("the client" "the wedding couple" "the hen party" "you").

RECITALS

The company provides the services of a professional teacher/
choreographer to design, teach, and rehearse the routine required for
your party be it a First Dance or otherwise when: -

A) The client wishes to engage the services of the company.

B) The company is able to provide the services of a choreographer
("the teacher" "the choreographer") for the period or lessons as pre-
booked by the client.

1) Responsibilities of the company.

1.1) The company shall: - to the best of their ability find the most suitable teacher/ choreographer to provide First Dance lessons or otherwise.

1.2) Reserve the right to substitute or change a choreographer when absolutely necessary.

1.3) Not be liable in the event that a teacher/ choreographer is unavailable for any reason, although the fee for the cancelled lesson will be returned if the lesson cannot be rescheduled.

2) Responsibilities of the Choreographer.

The company shall: -

2.1) Meet with the clients to discuss personal requirements and assess individual dance ability.

2.2) Design a bespoke First Dance of other dance class for the clients.

2.3) Teach the class or classes to the clients in a manner appropriate to individual ability.

2.4) Rehearse the First Dance with clients.

3) Responsibilities of the Client(s)

The Client(s) shall: -

3.1) Avail themselves of the services of the choreographer.

3.2) Treat the choreographer with all due respect.

3.3) By agreeing to the above, state that they are fit to learn and undertake the First Dance or any other lesson provided by the Company.

3.4) In relation to 3.3, inform the choreographer/teacher of any medical condition, which may affect their ability to carry out the lessons or the First Dance.

4) Payment

The Client(s) shall pay for the service prior to the start of their first lesson.

5) Date changes/ Cancellations

5.1) Wow The Guests Ltd reserve the right to cancel a lesson within 24 hours notice although will endeavor never to do so. Cancellation should only occur in the event of a choreographer/teacher becoming unavailable for a booked lesson due to circumstances out of Wow The Guests control, for example: - choreographer illness or family emergency. Wow The Guests will do everything possible to find a replacement choreographer for the lesson or reschedule the lesson. We cannot however guarantee that this will be possible. If not, the lesson will be cancelled and we will refund the lesson.

5.2) A minimum of 48 hours notice prior to lesson commencement is required for "you" to cancel/ reschedule a lesson for a First Dance. Lessons with 4 or more participants must give 10 days notice to cancel or reschedule. Cancellation fees will apply for bookings cancelled outside of these terms. These would be 50% of the fee for classes of four or more and 100% for First Dance lessons.

5.3) In the event of cancellation, Wow the Guests cannot always guarantee that new dates will be available to suit both parties.

5.4) If 48 hours notice for first dance lessons and ten days for larger classes is not given, cancelled/ rescheduled lessons may be non-refundable.

5.5) Wow The Guests do not refund payment if: -

a) The Client decides they are not happy with their choreographed routine at the end of their lessons.

I.e.- The routine will evolve over the period of the lessons booked making it impossible for the client to be unhappy with their routine after overseeing the process.

b) The Client decides not to continue the lessons or the wedding is cancelled.

c) An act of God prevents lessons from going ahead.

5.6) If the number of participants increases at any time prior to or

during a lesson, Wow The Guests will charge an additional fee appropriate to the increase.

a) If the number of participants decreases less than 3 weeks prior to the lesson the fee will remain the same.

b) If the number of participants decreases more than 3 weeks prior to the lesson, the fee may be reduced at the discretion of Wow The Guests.

5.7) If Wow The Guests has booked a studio/venue on behalf of the client then: -

a) The admin fee for booking the studio/venue is non refundable at any time regardless of the cancellation period detailed in 5.4,

b) If the studio/venue do not refund the fee paid to them for the lesson booking then that fee will not be refunded to the client at anytime, regardless of the cancellation period in 5.4.

6) Quality

6.1) In the event that the client is unhappy with the service provided by Wow The Guests, they must raise the issue immediately with their teacher. The complaint will then be processed. If the claim is successful the client will receive a refund for the current lesson and any remaining lessons.

6.2) In the event that the client is grossly unhappy with the service

provided by Wow The Guests due to extraordinary circumstances, the same procedure as above will be followed and if successful the client will receive a refund for all lessons taken.

7) Indemnity

You ("the client") agree that Wow The Guests Ltd and its freelance teachers/choreographers, partners and employees will not be liable to you for any claim or demand including reasonable solicitors fees, due to or arising from your lessons with Wow The Guests Ltd.

8) Intellectual Property Rights.

8.1) The dance shall be copyrighted and the copyright shall remain with the Choreographer. A license will be granted to the client and the company to use the choreography for marketing purposes at no extra cost.

8.2) The Client(s) confirm that they have, or do not need permission to use the music for their first dance or other lesson.

9) Termination

9.1) The Company may terminate this agreement by giving 24 hours notice.

9.2) The Company may terminate this agreement immediately should

the client(s) be in breach of contract.

9.3) The Client(s) may terminate this agreement by giving 48 hours notice subject to any cancellation charges and forfeiting any deposit paid.

10) Entire agreement and Applicable Law

This agreement sets out all the terms between the Company and the Client(s). This contract shall be governed in accordance with the laws of England and English courts shall have jurisdiction in relation to this agreement.